*Guest copy*

# C A N Y O N  L A K E V I E W  R E S O R T

872 Ledgerock Drive, Canyon Lake, Texas 78133-3451 (210-787-1770)

## Pet Contract

REQUIRED:

▪ Cleaning fee of $25 fee for Lodge Suites and $35 fee for Cathedral Cabins (more carpet) for DOGS only. Cats and other pets are not allowed unless kept in a carrier at all times.

▪ $250 deposit for all pet guests

▪ Read and signed Pet Contract filed with the Canyon Lakeview Resort Management

▪ Current, up-to-date record of pets shots and vaccinations

▪ Pet guests must also be current on the flea preventative medicine

There is an incremental and additional cost to cleaning any unit plus the management time needed to charge, inspect, and return the charge. Pet stains, odors and damage are cleaned at our actual cost (plus the fee above) and we use very thorough cleaners for pet remediation. Pet noise (i.e. barking dogs) is grounds for immediate removal/eviction. Pets are not allowed in a room or anywhere on the property without an attendant.

There is also a local city $500 fine for any dog running "at large" so a leash is required at all times. We also do not allow dogs off lease if they chase deer in ANY WAY or annoy guest. Aggressive or uncontrollable dogs are not welcome. Any damages of any kind caused by a pet will be additionally charged beyond the $250 deposit and the refunded deposit can take several days to complete due to a time-frame needed for housekeeping to inspect and accurately assess charges (if any). Otherwise, the standard fee is taken out of the $250 and refunded cheerfully.

We want good pets to enjoy their stay with their families and "good pets" are defined by us as detailed above. We retain the exclusive right to assess odors and damage and define the cost based on our housekeeping AND administrative costs surrounding a pet violation. If your pet does not qualify, please do not bring them. Do not take the chance of ruining your time at the Resort because your pet can not be controlled. If you pet is truly housebroken, does not bark, and heals to owners commands, there should be no problem at all with having your pet on the property. We encourage you to consider carefully your options with regard to your pet. In addition, we remind you that in any case: if a pet causes ANY trouble to other guests, damage to the property or forces an eviction, there will be no refund of the room rate and no consideration for damages held from the room rate if the event of a violation or full eviction.

We hope you realize this rather strict policy insures a good pet owner a good experience. One bad dog at the dog resort can ruin a day for our four -legged friends, so we insure this will not be the case here by enforcing this policy to the letter. If you feel your pet is a fit, then by all means, give us a call and we will get you set-up for a stay with us.

Sincerely,

Canyon Lakeview Resort Management

**I have read and agree to the above policies and understand that the credit card used to secure my reservation acts as a guarantee against any damages or policy violations regarding this Pet Contract.**

**Please initial each space above and sign and date here >** _____

***(credit card holder's signature & today's date)***